

Delivery Driver/Service Man

Sierra Propane –Merced, CA

Job Description:

Sierra Propane is one of California's largest propane distributors, serving over 8,000 residential, commercial, industrial, agricultural and motor fuel propane customers

The Delivery Representative/Service Tech is a key point of contact for customers. They are dedicated and responsible people that can excel in a fast paced work environment and possess exceptional people skills.

Job Summary:

With a commitment to world class safety and service, the Delivery Driver/Service Man will deliver propane via propane bobtail to residential, commercial, industrial, agriculture, and motor fuel customers. The Delivery Driver/Service Man will also on a secondary basis perform the duties of a serviceman as needed (training provided). Other duties will also be required as needed and requested by management.

Core Competencies:

- Safety Mindset - Demonstrates an understanding of the importance of safety to the company; considers the impact on safety when making decisions; consistently models safety practices
- Customer Focus - Makes customers the highest priority, second only to safety; is committed to meeting the needs of all customers; establishes rapport and engages customers in discussion of their needs;
- Integrity & Trustworthiness - Demonstrates high professional and personal standards; treats people fairly and with respect; handles confidential information appropriately.
- Communication - Listens and responds appropriately to others; articulates ideas clearly, persuasively, and concisely
- Meets Commitments - Sees issues through to completion; checks with appropriate parties to ensure issues have been completely resolved; finds ways to overcome barriers that initially prevents oneself from immediately solving problems and getting the job done.
- Contributes to Team Success - Collaborates effectively with others; completes work to enable team to meet deadlines; shares relevant information; solicits feedback from others.

Duties and Responsibilities:

- Drive a bobtail delivery truck to customer sites and fill customer tanks of all sizes by pulling the hose from the truck to the tank location.
- Customer tanks may be located indoors or outdoors. Outdoor tanks are filled by using the hose from the truck; inside tanks are carried outside to the truck to be filled and then returned inside.
- Complete field repairs of tank valves and seals; finds and repairs leaks at customer sites
- Installs and services customer and company equipment
- Drives a service truck with a crane and boom attached to deliver, install, and remove tanks of various sizes at customer locations
- Performs all daily functions in a safe manner by adhering to all federal and state codes and regulations, in addition to all company Safety/Operations Policies and Procedures; utilizing all Personal Protective Equipment (PPE);
- Proactively identifies and reports safety concerns and violations at the plant or customer sites
- Exceeds customer expectations and sustains high levels of customer satisfaction ; seeks customer feedback and ensures their needs have been fully met
- Keeps vehicle and equipment clean, serviced and running well to minimize delays in deliveries

- Cooperates and collaborates with co-workers to ensure the job gets done
- Completes all necessary paperwork in a timely manner

Knowledge, Skills and Abilities:

- Required federal, state and local licenses/permits/certifications for work being performed.
- Knowledge of propane along with the safe operation in filling and storage operations.
- Within first six months in the position, incumbent must meet training and certification requirements for delivery work.
- Ability to effectively present information and respond to questions from managers, contractors, customers, and the general public
- Ability to climb steps/ladders, walk 1-5 miles and carry multiple propane cylinders weighing up to 75 lbs each

Education and Experience Required:

- At least 21 years old with a valid CDL with HazMat and Air Brake endorsements.
- Willingness to work outdoors in all weather and driving conditions
- Lifting, pushing, pulling, bending and climbing in and out of the truck

We are a Drug Free Workplace. Candidates must be able to pass a pre-employment drug screen, Fit for Duty work physical and a criminal background check.